United Safety and Quality Council (USQC) Impartiality and Confidentiality Policy

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Owner	Quality Manager	**Classification**	Public

1. Commitment to Impartiality

The **United Safety and Quality Council (USQC)** recognizes that impartiality is the foundation of its certification, testing, and calibration services. We are committed to maintaining objectivity and managing any potential conflicts of interest in accordance with **ISO 17021, 17024, 17025, and 17065**.

2. Management of Impartiality

USQC ensures impartiality through: - **Independent Oversight:** Our Ethics and Standards Board sits independently of the business management functions to safeguard the independence and impartiality of certification activities. - **Risk Assessment:** Identifying and analyzing potential threats to impartiality arising from its activities, relationships, or the activities of its personnel. - **Conflict of Interest:** Requiring all personnel (internal and external) to disclose any situation that may present a conflict of interest. - **Objective Decision-Making:** Ensuring that certification and testing decisions are based on objective evidence and are not influenced by commercial, financial, or other pressures.

3. Confidentiality

USQC is committed to the protection of all proprietary and personal information obtained during its activities. - **Legally Enforceable Agreements:** All personnel, including committee members and contractors, sign confidentiality agreements. - **Data Protection:** Information is stored securely and accessed only by authorized personnel. - **Disclosure:** No information is disclosed to third parties without written consent, except where required by law or accreditation bodies.

4. ESG and Governance

In alignment with our **Environmental, Social, and Governance (ESG)** framework, USQC maintains transparent and ethical governance. We believe that impartiality and confidentiality are key social and governance responsibilities that build trust with our clients, candidates, and the public.

5. Reporting Concerns

Any person or organization that has concerns regarding USQC's impartiality or confidentiality is encouraged to report them through our formal Complaints and Appeals Procedure or by contacting us at admin@usqc.us.

Approved By	Date	Revision History
USQC Management Board	February 2026	Rev E - Updated for Full Name and Website Alignment.