

USQC IT Services Industry Profile



IT Services Excellence

Information Security & IT Service Management
Certifications

IT Services Expertise

Digital Transformation

USQC helps IT service providers and technology companies implement robust management systems that ensure service quality, information security, and operational excellence in the digital age.

Security Leadership

Our cybersecurity experts provide comprehensive information security management system implementation, helping organizations protect sensitive data and maintain customer trust in an increasingly connected world.

IT Services Certifications

Information Security

- **ISO 27001:2022** - Information Security Management
- **ISO 27002** - Information Security Controls
- **ISO 27017** - Cloud Security Controls
- **ISO 27018** - Cloud Privacy Protection

IT Service Management

- **ISO 20000-1** - IT Service Management
- **ITIL Foundation** - IT Infrastructure Library
- **ISO 38500** - IT Governance
- **COBIT** - Control Objectives for IT

Quality & Risk Management

- **ISO 9001:2015** - Quality Management Systems
- **ISO 31000** - Risk Management
- **ISO 22301** - Business Continuity Management
- **ISO 37001** - Anti-Bribery Management

Specialized IT Standards

- **ISO 25000 (SQuaRE)** - Software Quality
- **ISO 15408** - Common Criteria
- **SOC 2** - Service Organization Controls
- **PCI DSS** - Payment Card Industry

IT Service Sectors We Serve

Cloud Services

& Hosting

Software

Development

Cybersecurity

Services

Mobile Apps

& Solutions

Web Services

& E-commerce

Data Analytics

& BI

AI & ML

Solutions

Enterprise

Solutions

IT Training Programs



Information Security

ISO 27001 Lead Auditor & Implementation Training



IT Service Management

ITIL Foundation, ISO 20000 & Service Design



Cybersecurity Awareness

Security Awareness, Incident Response & Risk Assessment



IT Governance

COBIT, IT Strategy & Digital Transformation

IT Services Benefits



Enhanced Security

Robust data protection and cyber resilience



Service Excellence

Improved service delivery and customer satisfaction



Competitive Advantage

Market differentiation and customer trust

Case Study: Cloud Service Provider Success

Leading Cloud Infrastructure Provider

Challenge: A rapidly growing cloud service provider needed ISO 27001 and ISO 20000-1 certifications to meet enterprise customer requirements and demonstrate security and service management capabilities.

Solution: USQC provided integrated implementation support for both standards, including risk assessment, security controls implementation, service management process design, and staff training.

Results: Achieved dual certification in 8 months, secured 5 major enterprise contracts worth \$2M annually, reduced security incidents by 60%, and improved service availability to 99.9%.

Compliance & Regulatory Support

Global Compliance

- GDPR (General Data Protection Regulation)
- CCPA (California Consumer Privacy Act)
- HIPAA (Health Insurance Portability)
- SOX (Sarbanes-Oxley Act)

Industry Standards


- NIST Cybersecurity Framework
- FedRAMP (Federal Risk Authorization)
- ISO/IEC 27000 Series
- COSO Framework

Ready to Secure Your IT Services?

Contact our IT security and service management experts

 admin@usqc.us

 www.usqc.us/it-services

 Schedule your security assessment today