# USQC Company Profile and Services Offered



# **United Safety Quality Council**

The Best Organization for Safety & Quality

# **About United Safety and Quality Council (USQC)**

United Safety and Quality Council (USQC) is a globally recognized certification body with over 60 years of experience in the fields of testing, calibration, training, and ISO certification. Founded in 1953 and officially rebranded as USQC in 1998, the organization has grown from a local quality consultancy into a worldwide certification leader.

USQC is the leader organization providing training, consultative services, and third-party certifications and audits. In many industries, we are the experts you need including Oil & Gas, Maritime & Shipping, Healthcare, and many more. We create

specially tailored systems to fit your business and training requirements as per the highest standards, complying with American and international standards.

#### **Our Mission**

To elevate global safety and quality standards by providing accessible, trustworthy, and performance-driven certification, training, and consulting services.

#### **Our Vision**

To be a global catalyst for continuous improvement, helping organizations build safer, smarter, and more sustainable systems.

## **Legal Status and Memberships**

- USQC is recognized by USA government Michigan state under entity ID# 802058193
- Member of NFPA (National Fire Protection Association)
- Member of NSC (National Safety Council)
- BBB Accredited organization

Website: <a href="https://www.usqc.us">www.usqc.us</a>
Learn more: <a href="https://www.usqc.us">About USQC</a>

# **Our Journey Through the Years**



USQC's evolution spans over six decades of continuous growth and expansion:

- **1953 The Beginning:** Started in the United States with testing, calibration, and certification services, establishing a foundation in quality assurance.
- **1998 Transformation:** Officially became USQC, focusing specifically on Quality Management and ISO consultation services, marking a strategic shift toward international standards.
- **2009 Accreditation Achievement:** Gained ASC (Accreditation Services for Conformity Assessment) accreditation, validating our commitment to international quality standards.
- **2010 National Recognition:** Received ANSI (American National Standards Institute) local recognition, further establishing our credibility in the certification industry.
- **2015 Global Expansion:** Decided to widen our business operations to reach the global market, establishing operational presence across multiple continents.

**Today:** USQC continues to grow with operational presence in over 15 countries and counting, serving diverse industries with specialized certification and training solutions.

# Why Choose USQC?

#### **Key Advantages**

**60+ Years of Experience:** Extensive experience and expertise in the quality business, providing deep industry knowledge and proven methodologies.

**Global Recognition:** Ethically grounded and globally recognized certification body ensuring certificates are credible and impartial worldwide.

**Expert Auditors:** Highly qualified auditors who are top-notch professionals in their respective fields, ensuring thorough and accurate assessments.

**Fast Certification:** Efficient certification processes with real-time online evaluation systems, reducing time-to-market for our clients.

**Industry-Specific Support:** Practical, industry-specific implementation support providing tailored solutions for unique business needs.

**Tangible Benefits:** Our services improve employee motivation, performance, and market access, delivering measurable value to organizations.

**Affordable & Transparent Pricing:** Competitive pricing structure with no hidden costs, making quality certification accessible to organizations of all sizes.

**Multilingual Experts:** Our team includes multilingual professionals capable of serving diverse global markets effectively.

**AI-Powered Tools:** Integration of modern technology to enhance the certification and training experience.

# **Global Presence**



USQC has established operational presence across multiple continents, serving clients in:

#### **North America**

• United States (Head Office: Michigan, Branch Office: New Jersey)

#### Middle East & Africa

• Turkey - Regional operations center

- Jordan Certification and training services
- Iraq Specialized industry certifications
- Kuwait Oil & Gas sector expertise
- **Egypt** Manufacturing and logistics
- Saudi Arabia (KSA) Energy sector focus
- United Arab Emirates (UAE) Business hub operations

#### **Asia-Pacific**

- India IT and manufacturing services
- Malaysia Maritime and shipping expertise
- **Vietnam** Manufacturing and export industries
- Indonesia Natural resources and manufacturing
- **Nepal** Emerging market services
- Bangladesh Textile and manufacturing focus

#### **Europe**

- United Kingdom European operations
- Lithuania Baltic region services

**Continuing Expansion:** USQC is actively expanding its global footprint to serve more markets and industries worldwide.

# **USQC'S CORE SERVICES**



ISO PRODUCT
RTIFICATION TRAINING AUDITING

#### **ISO Certification Services**

USQC provides comprehensive ISO certification services across multiple standards:

**Quality Management:** - **ISO 9001:2015** - Quality Management Systems for all industries - **IATF 16949** - Automotive Quality Management System

**Environmental & Energy:** - **ISO 14001:2015** - Environmental Management Systems - **ISO 50001:2018** - Energy Management Systems

**Health & Safety:** - **ISO 45001:2018** - Occupational Health and Safety Management Systems

**Information Security:** - **ISO 27001:2022** - Information Security Management Systems

**Food Safety:** - **ISO 22000:2018** - Food Safety Management Systems - **HACCP** - Hazard Analysis and Critical Control Points

**Specialized Standards:** - **ISO 37001** - Anti-Bribery Management Systems - **ISO 21001** - Educational Organizations Management Systems - **ISO 56001** - Innovation Management Systems - **ISO 39001** - Road Traffic Safety Management Systems - **SA 8000** - Social Accountability Standard

#### **Explore our full certification portfolio**

#### **Product Certifications**

Regulatory Compliance: - CE Marking - European Conformity certification - FCC Certification - Federal Communications Commission compliance - ROHS Compliance - Restriction of Hazardous Substances

**Religious & Cultural Certifications:** - **HALAL Certification** - Islamic dietary compliance - **KOSHER Certification** - Jewish dietary compliance

**Industry-Specific Standards:** - **GMP** - Good Manufacturing Practices - Various industry-specific product standards

#### **Training & Development Services**

**Professional Certification Training:** - Internal Auditor Training for various ISO standards - Lead Auditor Training and certification - Implementation Training for management systems

Industry-Specific Training: - Maritime Training - Shipping and port operations - Oil & Gas Training - Energy sector safety and operations - Safety Training - Workplace safety and risk management - Lean Six Sigma Training - Process improvement methodologies

**Specialized Programs:** - **USQC Jr.** - Educational initiative for young learners - **Innovation Training** - ISO 56001 innovation management - **ESG Training** - Environmental, Social, and Governance

#### **View our complete training catalog**

#### **Auditing & Inspection Services**

**Management System Audits:** - First-party (internal) audits - Second-party (supplier) audits - Third-party (certification) audits

Specialized Auditing: - Energy Audits - ISO 50001 compliance - Environmental Audits - ISO 14001 assessment - Social Audits - SA 8000 and social responsibility - MACE Compliance - Maritime and offshore auditing

**Technical Inspections:** - **ISO 17065** - Product certification body requirements - **ISO 17020** - Inspection body requirements - Third-party inspections for various industries

#### **Consulting Services**

**Management System Development:** - Gap analysis and readiness assessment - Documentation development and review - Implementation support and guidance

**Strategic Consulting:** - **ESG Strategy** - Environmental, Social, and Governance consulting - **ISO 26000** - Social responsibility guidance - **FSC Certification** - Forest Stewardship Council - **EUDR Compliance** - EU Deforestation Regulation - **Risk Management Consulting** - Enterprise risk assessment

**Custom Solutions:** - Industry-specific process development - Organizational capability building - Performance improvement initiatives

**Contact us for consulting services** 

#### **Industries We Serve**



USQC provides specialized solutions crafted to tackle industry-specific challenges across diverse sectors:

## **Maritime & Logistics**

Comprehensive certification and training services for shipping companies, port operations, and logistics providers. Our maritime expertise includes ISM Code compliance, port state control preparation, and maritime safety management systems.

#### Oil & Gas Industry

Specialized services for upstream, midstream, and downstream operations including safety management systems, environmental compliance, and operational excellence programs tailored for the energy sector.

#### **Healthcare & Medical Devices**

ISO 13485 certification for medical device manufacturers, healthcare quality management systems, and compliance with regulatory requirements for pharmaceutical and healthcare organizations.

#### **Information Technology & Project Management**

IT service management certification, information security management systems, and project management standards for technology companies and service providers.

#### **Translation & Language Services**

ISO 17100 certification for translation services, ISO 18587 for post-editing services, and quality management systems specifically designed for language service providers and localization companies.

#### **Manufacturing & Engineering**

Quality management systems for manufacturing operations, automotive industry certifications (IATF 16949), and engineering service certifications across various industrial sectors.

#### **Construction & Engineering**

Safety management systems for construction companies, environmental management for engineering projects, and quality assurance for construction and infrastructure development.

#### **Food & Beverage Industry**

Food safety management systems (ISO 22000), HACCP implementation, and religious certifications (Halal/Kosher) for food manufacturers and processors.

#### **Education & Training Organizations**

ISO 21001 certification for educational institutions, training provider certifications, and quality management systems for academic and professional development organizations.

#### **Government & NGOs**

Public sector quality management, social responsibility certifications, and governance frameworks for government agencies and non-governmental organizations.

**Learn more about industry-specific solutions** 

# **Accreditations and Quality Assurance**

#### **International Accreditations**

**ASC Accreditation:** USQC is accredited by ASC (Accreditation Services for Conformity Assessment) under: - **ISO 17021** - Management system certification bodies - **ISO 17024** 

- Personnel certification bodies
- ISO 17065 Product certification bodies

**ANSI Recognition:** Recognized by the American National Standards Institute (ANSI) for local operations and standards compliance.

#### **Quality Policy**

USQC's commitment to excellence is demonstrated through our comprehensive quality policy. It is our aim to be the foremost certification body for project, program, risk, and IT Service Management certification, providing certification of training and consultancy providers, as well as examination materials to certify individuals.

Our policy ensures that all operations are performed with the highest integrity and quality standards. We are fully committed not only to meeting the standards to which we are accredited but to exceeding them through a continual process of monitoring all activities and introducing improvements wherever possible.

#### **Ethics and Standards Board**

USQC has established an independent Ethics and Standards Board to ensure the independence and impartiality of our certification activities. This board:

- Monitors all certification activities independently
- Provides safeguards for independence and impartiality
- Has the authority to require changes to maintain standards
- Can escalate concerns to accreditation bodies if necessary

#### **Operational Standards**

USQC operates in accordance with international standards: - ISO/IEC 17065:2012 - Product certification body requirements - ISO/IEC 17024:2012 - Personnel certification body requirements

- ISO/IEC 17021:2015 - Management system certification body requirements

#### **Certification Process**



USQC follows a systematic and transparent certification process designed to ensure thorough evaluation while maintaining efficiency:

#### **Step 1: Application Submission & Proposal**

- Initial consultation to understand client requirements
- Determination of certification scope and timeline
- Generation of detailed proposal with transparent pricing
- **Duration:** 1-2 business days

#### **Step 2: Registration and Agreement**

- Formal acknowledgment of application
- Organization registration in USQC system
- Contract signing and agreement finalization
- **Duration:** 2-3 business days

#### **Step 3: Documentation Review**

- Comprehensive review of management system documentation
- Gap analysis and readiness assessment
- Feedback and recommendations for improvement
- **Duration:** 1-2 weeks

#### **Step 4: Initial Audit (Stage 1)**

- On-site or remote documentation audit
- Verification of system implementation readiness
- Identification of any major non-conformities
- **Duration:** 1-2 days

#### **Step 5: Certification Audit (Stage 2)**

- Comprehensive process audit and evaluation
- Assessment of system effectiveness and compliance
- Detailed findings and recommendations
- **Duration:** 2-5 days depending on scope

#### **Step 6: Certificate Issuance**

- Review of audit findings by certification committee
- Resolution of any minor non-conformities
- Certificate issuance within 8 weeks of successful audit
- Validity: 3 years

#### **Step 7: Surveillance Audits**

- Annual surveillance audits to verify continued compliance
- Monitoring of system maintenance and improvement
- Ongoing support and guidance

• Frequency: Annual

#### **Step 8: Recertification**

- Comprehensive recertification audit every 3 years
- Full system re-evaluation and renewal
- Continuous improvement assessment
- Timeline: 6 months before certificate expiry

#### **Current Performance Metrics**

Based on our latest operational data:

- 1,008 Projects Completed Successfully delivered certification and training projects
- 76% Positive Feedback Client satisfaction rate across all services
- 1,047 Services Requested Active demand for our certification and training services
- \$191 Average Cost Per Hour Competitive pricing for professional services

# **Contact Information**

#### **Head Office**

Address: 24300 Southfield Rd, Southfield, MI 48075, United States

Phone: Available upon request

Email: admin@usqc.us

#### **New Jersey Office**

Address: 1297 Centennial Ave. Suite 5-399, Piscataway, NJ 08854, United States

Phone: Available upon request

Email: admin@usqc.us

#### **Digital Presence**

Website: www.usqc.us

LinkedIn: <u>USQC LinkedIn Profile</u>
YouTube: <u>USQC YouTube Channel</u>
Facebook: <u>USQC Facebook Page</u>

**Instagram:** <u>USQC Instagram</u>

#### **Regional Operations**

**Operations/Marketing Offices:** UK, Lithuania, Egypt, KSA, UAE, Turkey, Jordan, Iraq, Kuwait, India, Malaysia, Vietnam, Indonesia, Nepal, Bangladesh

For more information about our services, certification processes, or to request a quote, please visit our website at <a href="www.usqc.us">www.usqc.us</a> or contact us directly at <a href="admin@usqc.us">admin@usqc.us</a>.

This document was compiled from official USQC sources and website information. For the most current information, please visit <a href="https://www.usqc.us">www.usqc.us</a>.